



*Bringing Families Together  
For A Bright Future.*

## **Board Report: Operations**



### **Ohio**

The Day Treatment census at the end of February was 43. For the months of January and February there were 9 admissions and 1 successful discharge in the program. There are 2 vacant Behavior Specialist positions, additionally 2 staff members are currently out on FMLA. The Day Treatment Program Manager position is still vacant at this time.

Cincinnati Public School staff received a Therapeutic Crisis Intervention (TCI) Refresher training, our crisis de-escalation and physical restraint model in January. Behavior Specialist, Jaelynn Gentry will be attending TCI training 3/24-3/28 to become a certified trainer for the DT program.

The Home and Community Based (HCB) program census at the end of February was 49. For the months of January and February there were 2 Home and Community Based intakes, 2 successful discharges.

The Multi-Dimensional Family Therapy (MDFT) program had a census of 1 at the end of February. The program had 2 admissions during the months of January and February and 5 discharges.

The Intensive Home-Based Treatment (IHBT) program had a census of 13 at the end of February. For the months of January and February there were 4 new intakes in the IHBT program. There were 2 successful discharges. The IHBT Supervisor and IHBT staff are participating in weekly I-FAST Supervision to work toward model certification. The IHBT program had their first successful Fidelity Review conducted by the Center for Innovative Practice on 3/4/25.



## **North Florida**

In Tallahassee, our Clinical program has 74 clients in our In-Home program, while we continue to work with two families to get STFC licensed and have 3 scheduled recruitment events, one at the Tallahassee Chamber, one at the Therapist Social Community Collaboration Event and at Kidsfest.

During the month of February, staff participated in the NWFHealth Connects Resource Expo this month where several individuals signed up to learn more about our Adoptions and Treatment Foster Care Programs. We also attended the 10<sup>th</sup> Anniversary of the Summit on Children where we networked with other community service providers and leaders and enhanced their awareness of the services Camelot provides in our community. Even though February was a little shorter month, we assigned a total of 21 CBHAs this month.

Tallahassee case management and adoptions had Tallahassee adoptions had a great Valentines and brought love to 8 families by finalizing adoptions for these families. They also have 12 more planned for March! These numbers are amazing, and we congratulate the adoptions crew on all of the finalizations.



## **North Central Florida**

As you know we made some moves with case management, coming out of Gainesville and going into Lake City. In the Lake City contract, there was a huge need for dental appointments to be made due to having over 100 children with expired dentals. Lori Walker, our QA, took on the challenge and began to organize a two-day dental event in the month of January with the local health department. During that event, we were able to have 36 children seen for dental cleanings. Due to the success of that event, a second two-day event was organized for February and 36 more children were seen. Lori has played a huge part in the success of these events and plans to continue our partnership with the health department and have them come back each month to have our children seen.

Clay County case management is working with the Workforce Learning and Development Program to customize a training for our staff. This training will recall and strengthen skills in Needs Assessments for families and caregivers to increase outcomes identified in quarterly performance. We recently had an onsite Safety Plan training with OCW that we had customized for our needs. Part of the training was done individually, and a portion was completed jointly with our local CPI team. Clay also had a recent psychotropic medication training delivered internally. Additionally, we have quarterly training sessions on the most needed topics, making sure that all new hires are scheduled and staff that need refreshers are attending.

We are seeing a stable, engaged non-judicial team in Clay. The group that we have has really taken heed to their commitment to Camelot's mission. This is evident in their engagement, support, and dedication to the families we serve. Staff are energized by the work they are doing and the positive outcomes that result. They work well with the community and dig deep to identify resources and creative ways to engage and support families. They equally work well with one another and this internal collaboration has bolstered our collaborative efforts. We look forward to the increased quality and, most especially, the positive outcome for our families. The increased quality in non-judicial was recently commended by the lead agency's quality team.

Clay is actively pushing out independently pulled quality data on a consistent basis and looking forward to this reflecting in performance data. We are working with Mindshare to customize some reports to make sure data is as accurate and useful as possible. Staff will be engaged with the leaderboards and be able to visualize the result of all their efforts. These additional quality tools will help supervisors best support the needs of their units and families.

In addition to identifying needs and supporting with continued training, we will be able to identify additional trends and triage prior to performance data impacts.

Our Parent Engagement Specialist has been working diligently with families, with attention to fathers. She continues to strengthen the relationship with Early Steps and the court is taking note. The program has offered the 24/7 Dads and Fatherhood Bootcamp Programs that provide classes and services and support job placement, transportation, and housing assistance, while the specialist begins to engage all families at case transfer.



## **Clearwater & Tampa**

The STFC Clearwater Program is pleased to announce that we have onboarded our new Clinical Director, Carolee Binette, MA, LMHC, CBHCMS in January of 2025. Ms. Binette is a seasoned mental health professional with extensive experience in children's mental health services, in child welfare and family safety roles and leadership. Originally from Maine, Ms. Binette relocated to Florida in 2004, where she has since built a distinguished career in mental health and child welfare. Ms. Binette has held leadership positions as a Director of Children's Outpatient Services and Emergency Mental Health Services where she managed the training, supervision and clinical oversight of counselors, licensed therapist and case managers. She is a Certified Behavioral Health Case Manager and is a trainer and facilitator in High-Fidelity Wraparound Services. In her previous roles, she assisted in the training of Pinellas County law enforcement (16 different agencies) in recognizing and managing mental health crisis and directed an intensive in-home clinical and case managed service for children identified by the Pinellas County School System through a comprehensive threat assessment as a potential "shooter".

Our STFC Clinical Team is currently providing services for 4 new children placed between January and February 2025, which brings the total number of children in the program is now 33. This includes 3 siblings who were transitioned to an out-of-state adoptive placement and 2 children who were adopted by their STFC foster parents. In addition, there are currently 2 potential foster families that are going through the initial training courses to become STFC providers. Meanwhile, the future goals we either have or are putting in place are:

- Continue to provide high-quality services and support to all children in the program.
- Increase the number of successful placements and treatment services by ensuring stability and transitioning to permanency settings.
- Enhance training and support for foster parents to better manage and reduce disruptions.
- Expand the STFC program to accommodate more children in need, while maintaining high standards of care.

As you probably already know, we had our Pinellas IL contract taken in-house by our funder and lead agency, Family Support Services (FSS). Since January 2025, the IL Leadership Team and staff have been diligently working with FSS to ensure a smooth transition while maintaining service continuity and support for our clients and housing providers. FSS has decided to take slightly more than half the current team and we were able to retain a few staff, finding them a place within Camelot. We continue to have weekly transition planning meetings with FSS to work out the details and address any emerging challenges. All changes have been communicated to key stakeholders and clients, while we conduct a comprehensive review of all active cases and create a log of real-time case activities in progress and needing follow-up upon the final transition date of April 3<sup>rd</sup>.

Our FFT/Reunification program is doing well, having received 75 referrals during the last 2 months and provided food and other needed items to 21 families during the same timeframe. Teams have increased engagement with resistant families and will continue to highlight the benefits of participating in the program.

The Pinellas County Child Protection Team has added one professional to the team as a Support Staff. This will reduce the wait times for record releases and will work towards reducing files in storage by converting them to e-files. This staff worked for Pinellas CPT for 15 years, and the team is excited to have her back. In addition, our newest Case Coordinator completed her Forensic Interview Training in February and has since completed two interviews to assess for child abuse. She really has a passion for her work and is a great asset to the team. Our Lead APRN attended the renowned Annual San Diego International Conference on Child and Family Maltreatment and received specialized trainings on several topics, including best practices in assessing for factitious disorder imposed on another, also known as Munchausen syndrome by proxy. Not to be left out of amazing training, our newest APRN has begun her 40-hour Sexual Assault Nurse Examiner (SANE) training through the Florida Council Against Sexual Violence. Also, within the last two months, Johns Hopkins All Children's Hospital (JHACH) doctors assisted

with medical evaluations at CPT as part of their residency program. Several staff participated in the Agency-Wide Human Trafficking Training and Strangulation Training by the Sexual Assault Response Team (SART). CPT hosted, alongside Pinellas County Sheriff's Office, the fourth Pinellas County Child Abuse Committee (PCCAC) meeting. CPT's Team Coordinator has also had several meetings with community partners to establish best practices in child abuse after recommendations were provided by the Department of Health (DOH). The Team Coordinator also led a tour and training for pre-service case management staff. As part of increasing recognition of CPT among community partners, staff delivered cookies to several law enforcement agencies and the Department of Children and Families (DCF) under the One Kind Cookie initiative. Between these two months, CPT led eight multidisciplinary staffings to discuss cases and address case-specific barriers.

In our Tampa STFC program, we have two potential foster families currently in training. They have successfully completed the PRIDE training program previously and are converting to STFC Treatment Parents. Since January, we have admitted 4 new children, with 2 being a sibling group who were placed together.

In our Tampa Foster Home program we are actively recruiting, training, and licensing/relicensing foster homes in Hillsborough County. In January, we successfully licensed three new homes, including a specialized teen home, which is particularly challenging to recruit due to the high needs of teens. One of our foster parents, Joanne Colon-Thaler was interviewed and recorded for the Children's Network Gala to be recognized for her contributions.

In our Tampa Independent Living program, the DCF IL Curriculum Training, facilitated by the Program Director, Regina Watson and IL Coordinator, Lasondra Fortenberry, was delivered to 15 staff members in February. Fourteen staff members passed with scores above 90%. We are also planning for a big "Spring Break" week of IL activities coming up. We also submitted a capacity-building grant to United Way Suncoast for a financial wellness program with the support of Camelot's Development Team.

The Adoption Support Team reports that the new year has brought plenty of events and activities to look forward to on the calendar. The team kicked off the year preparing and facilitating Adoption Competency Training for other professionals from multiple circuits. Our program was also invited to attend the Adoption Education Day at Old McMicky's Farm on January 25th. We met with families that drove as far from Lake County to learn more about the adoption process, as well what the team and other services can provide. In addition, our program officially welcomed a new intern, Anastasia, from USF's MSW program. Ana will be shadowing and learning from our staff through May 2026. So far, Ana has connected well with some of our kiddos and brings a unique perspective to the team, and we are excited to see her growth! February allowed the team new opportunities for programmatic growth. The team participated in the TBRI Caregiver Training with our Regional Director and Quality from our Corporate office, for a total of 16 hours. This will further allow the team to implement the core

values of TBRI both in practice and as psychoeducation for the parents are that engaged in the program. The team has been busy planning for the fundraising initiative, 'Spring Into Action.' This will include a respite night, a fundraiser, and community partnerships. The team has also continued to maintain a presence in the community by attending CHN's Panel Night, Community Alliance, and the Hillsborough County Foster Parent Alliance Meetings.

The Hillsborough County Case Management team has focused a lot of efforts on quality the last two months. The team is great with the 'boots to the ground' work within child welfare but doesn't do enough to give themselves credit with the documentation. There have been internal supervision and psych med audits added to our quality specialist in order to provide additional oversight for team improvements. In January, the team had the highest percentages for this fiscal year in permanency within 12 months and permanency between 12-23 months. Additionally, in February, the team was able to officially move off the psych med CAP from the lead agency. This was a huge feat for the team and they celebrated with a pizza and candy party. Leadership also laid the groundwork to start a parent engagement day once a month starting in March. They are excited to see increased connections with their parents in order to move children toward reunification. In addition, there is a new Program Director who started at the end of February, Nicole Anderson. Nicole comes to the team with years of case management experience and was highly recommended by her peers. She has a knack for data and streamlining processes, so we look forward to her helping the team to be more balanced in these areas.



## **Central Florida: Orange & Seminole**

In Central Florida, we have been concentrating on outcome measures. In Seminole County, we have hit 100% compliance in the following: Children seen every 30 days; Children who do not re-enter foster care within 12 months of moving to a permanent home; Percent of children not abused while receiving in-home services; Rate of children not abused while in out-of-home care; Missing child efforts to locate; Monthly MCR staffings; Permanency staffings held timely; and Percentage of JR's filed timely. We continue to improve in parent contacts and percent of psych med logs uploaded to FSFN.

In Orange County, we hit 100% compliance in the following: Children who do not re-enter foster care within 12 months of moving to a permanent home; Missing Child 30-day staffings and Timely permanency staffings. We continued to improve in Children receiving medical services in the last 12 months; Percentage of children receiving dental services and Timely in-home safety plans.



## **Space Coast: Brevard**

The Brevard Adoption Team had The Brevard Adoption Support Team held an inaugural workgroup meeting in February with the mission of increasing awareness of adoption in Brevard County. The initial team members are comprised of Brevard Adoption Staff, families who have adopted a child from foster care or previously worked with Camelot Community Care. Through this initial meeting, a discussion was had surrounding the strengths and needs of our program from an adoptive parent's perspective, as well as initial brainstorming around ways to increase awareness throughout Brevard. The goal is to meet monthly and, hopefully, increase in participation from not only other adoptive parents, but also be able to include agencies who share in our mission of increasing adoption. The Brevard County Adoptions team all attended and completed the Human Trafficking Coalition Training presented by Camelot and Human Trafficking Coalition of Palm Beach. The team also attended and completed the TBRI Caregiver Training presented by our Regional Director and Quality at our Corporate office. Our annual contract monitoring was completed by Family Partnerships of Central Florida on 1/17/25 and received stellar feedback again this year! There were no findings indicated for the report that require correction. Additionally, of the end of February, we have achieved 104 adoptions towards this year's goal of 135. This puts us on track to achieve the goal prior to the June 30 FY end.



## **Southeast Florida: Stuart, Treasure Coast, Palm Beach & Broward**

In Palm Beach, recruitment, retention and licensing is still a priority for the location. We are currently working on two homes from our last Pressley Ridge pre-service class which ended on 12/19/25. Our next Pressley Ridge pre-service class began on 2/20/25 and there are two families participating. We continue to receive referrals from ChildNet to complete CBHAs and currently are averaging between 12-14 per month.

In Stuart, we worked on 9 initial files for submission from the Pressley Ridge pre-service class on 12/19/24. Two homes are identified as therapeutic: Jackie Richard and Jenis Richard. Jackie Richard's file has been submitted to DCF. In the current Pressley Ridge class, we have 2 families attending, while, we recently had a recruitment event at the Port St. Lucie Little League opening event recruiting and engaging the community.

In Lauderdale, our Independent Living Program and In Home Counseling programs were audited by BBHC in February. We were given feedback about documentation improvements that could be made in our Care Coordination program which we will be implementing with an improvement plan. We submitted our mid-year program report to the Jim Moran Foundation and met all of the outcomes set forth for that funding in our Independent Living Program. The new BBHC CARE Coordination-PH team is operational, fully staffed and continues to receive referrals. This is a program to provide crisis services to families and youth who have been Baker Acted to prevent

future hospitalization needs. Our FHM continues to focus on recruitment and licensing new homes. We licensed a new therapeutic home that has 4 children placed that we are providing clinical services for in our TFC program. Additionally, another home was licensed with a capacity for 3 teen placements. The team is currently working on 3 other initial files and there are 3 families participating in the current Pressley Ridge class one of which, is identified as therapeutic.

Our FFT program is fully staffed and had an on-site programmatic audit in February by CSC. The program received positive feedback, and we are awaiting our final audit report. Additionally, the program will be reapplying for continued funding as the new RFP will be released soon.

CPT is almost fully staffed. Our newest case coordinator attended Forensic Interviewing training and we are continuing to recruit for another case coordinator as well as a medical assistant. The team in the month of February reviewed 980 abuse reports and completed 89 reports all within deadlines for a 100% compliance. The team did a total of 98 assessments which includes FI's, SI's and medical evals with a 99% completion rate. On 2/13/25 the team delivered cookies to our partners as part of Camelot's One Kind Cookie Campaign.

Regionally we continue to host a monthly foster parent forum virtually which affords our foster parents across the region to come together for learning, support and connection. February's forum was well attended and the topic presented was "The Invisible Suitcase". Company wide training was held on February 7, 2025- Human Trafficking and Vulnerable Youth and was well attended by staff. Our presenters were our own-Twiler Smith, MSW retired FBI, retired US Army and a Camelot therapeutic foster parent in Palm Beach and Laura Cusack, MSW who is the Senior Victim Advocate, Coalition for Independent Living Options, Inc. as well as the President, Human Trafficking Coalition of the Palm Beaches.

We responded to an RFP through the Children's Services Council of Broward County to provide HEAL Trauma services within the central region of the county.



## **Southwest Florida: Port Charlotte, Ft. Myers & Naples**

The Prevention program out of Fort Myers not only met the amount of Initial Service Plans to meet the monthly goal but exceeded that goal by 2 additional Initial Service Plans. This office also just went through monitoring by the Lead Agency and the results are still pending at this time.

Cornhole 2025 has its first committee meeting, and we are out and promoting the event earlier than usual this year. We already have 3 out of the 10 available vendor tables sold as well as 2 teams have already signed up for the event. We also partnered with the local hockey team, The Florida Everblades, for their February 28<sup>th</sup> game and made \$250 selling tickets for the game. The money we made from this event will be used to assist in supporting, recruiting and maintaining our foster homes in Southwest Florida.