

Bringing Families Together For A Bright Future.

# **Board Report: Operations**



The Day Treatment program was as of the end of April had a census of 42 youth. The program is currently preparing for upcoming transitions as we approach the end of the 2024–2025 school year. These changes may involve staff shifting between schools as local districts undergo realignment. In the meantime, staff are actively preparing for the summer program by confirming youth participation and reaching out to local agencies interested in collaborating. We are still in the process of recruiting for the Behavioral Specialist and Program Manager positions.

The Home and Community Based (HCB) program has a census of 51 youth. All youth are actively engaged in their service lines. With the summer approaching, the team is looking for opportunities for learning and development to continue to serve those most needed.

The Multi-Dimensional Family Therapy (MDFT) program has a total of 4 youth. The supervisor and team are looking at expanding the referral source from the Hamilton County courts system.

The Intensive Home-Based Treatment (IHBT) program has a total census of 19 youth. This is split up amongst two separate teams of a counselor and quality mental health specialist. The team is still actively working on their I-Fast certification which should be completed by August of 2025. They are also working on the completion of their "Adventure Therapy" certification, which should be complete by June. The team also participates in weekly supervisions to review the needs of the youth they are serving.



During the months of March and April, Tallahassee's clinical office attended several events in order to bring more awareness to the community regarding the services we offer, as well as the need for treatment foster homes and adoptive families.

In March, they attended a Tallahassee Chamber Event at the Junior Museum, and a networking opportunity with other providers on a Saturday at Mosaic Creative Counseling Center.

Unfortunately, we lost our Foster Home Recruitment and Licensing Specialist as Kendra's last day was 4/16/25. However, we didn't let it slow us down. The week before Kendra's departure, she referred several folks to the Quality Parenting Class for traditional foster parents. We are not sure if they will choose Treatment Foster Care over traditional, but we will be addressing this with them in hopes to convert them over to therapeutic.

We also participated in the Spring Extravaganza at a local community school, Sabal Palm Elementary. As a result, we were able to make connections with their Wellness Team and are working on additional counseling referrals to serve their students. At that event, we connected with someone who is interested in becoming a therapist with Camelot.

We also participated in the 2025 Kids Fest, along with some of our Adoptions staff. It was a beautiful, but warm Saturday and we had a cornhole game set up as our activity. As a result of participation in the event, we have a list of names of folks that may be interested in fostering or adopting so staff are following up on that list.

In Tallahassee our adoption unit had the fiscal year goal of 65, however as of right now, we currently have a total of 72.5 finalizations, having surpassed our goal!! We had 14 of our own children adopted in April, as well as two OCS kids that we completed their home study and supervision. Our team has been working hard, and we included a few pictures showing off that hard work and the happy families who were the recipients of it.



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In Live Oak and Lake City, under Partnership for Strong Families (PFSF), this lead agency is very happy with our progress since giving us a struggling area. They had amazing things to say about our work at the quarterly meeting and cannot believe that we have made so much progress since taking over Columbia County in January. PFSF commented on how amazing our measures looked, and how we are 100% for several hard-to-reach measures.

In Clay County, we continue to make great progress in our non-judicial cases. Our NJ Supervisor, Kim Ruise, was nominated for the Child Welfare Professional of the Year Award and will travel to the Symposium in Tallahassee next month. We have a meeting between CPIs and FSCs with regard to both Judicial and Non-Judicial, which was scheduled to work on relationship building. This is necessary with the recent changes in quality expectations for case transfers and to continue working together the best way possible.

We also continue to stay at the top of the leaderboard for contract measures. We regularly track other quality measures with listings and leaderboards to improve in all other areas. We have met with supervisors about the most recent CFSR/CQI quarterly data and are confident in great improvement. We meet with Tia from Workforce Development and Learning with DCF next week to finalize the details of our customized training to take place by June. Staff will be presented training material one half of the day and working hands on the second half.

Our draft models for the Parent Council and Youth Council have been completed and sent to the lead agency for approval. We look forward to the positive impact these councils will have on dialogue in those respective groups and in case progress and outcomes, and the feedback to consider with current processes and challenges.

We are scheduled to meet with our local sheriff's deputies at each shift change next month to share who we are and what we do. We had a recent challenge in the field where LE was not clear on who we were or what our role was, in a household situation. This brought to our attention the need to reach out and strengthen our community partnership with them. The Sherriff was responsive and looks forward to our agencies building a system of support.



### North Central Florida

In Ocala/Gainesville our Recruitment and Licensing program recently had Empress Williams join the team as the newly hired Licensing Specialist. Empress is training with the current Licensing Specialist, Vilma Caban, who will retire in June. This will provide Vilma to pass on all the years of knowledge and experience she has to Empress.

The STFC Clinical Team placed 5 new children, which raised the total number of children at the end of the quarter to 16. A total of 31 for the combined offices of Gainesville and Ocala.

In the Family Services Planning Team (FSPT) serves "at risk" children in the community (nonjudicial cases) across 16 counties. The program staff consists of (2) FSPT Coordinators and (1) FSPT Program Director. They have served a total of 88 community children this quarter, with 16 new admissions, 26 discharges (21 being successful and 5 unsuccessful). 75 were diverted from out of home care. 85% of our children were diverted from a higher level of care meeting our contract goal which is (65% or greater).



#### Clearwater & Tampa

The STFC Clearwater Program is thrilled to share the heartwarming experiences and the incredible sense of community that defines us with our Camelot homes. Our program is not just about providing a safe haven for foster children; it is about creating a village where families come together to support one another through thick and thin. One recent example of this village was demonstrated by how closely two of our parents worked together to support a very traumatized child's transition into a new home. It was inspiring to see these two dedicated women together providing a shelter the storm.

The camaraderie among our foster families is truly inspiring. They work together seamlessly, offering help and encouragement during challenging times. Whether it's providing respite care, sharing advice, checking on each other if one is not well, or simply being there to listen, our families embody the spirit of mutual support and genuine concern for each other's well-being.

In addition to our foster parents, our team of dedicated clinicians shone this month. Our counselor, Tammy Hutto, has been working with a 9-year-old young boy who suffered enormous tragedy when he witnessed the abused death of his younger sibling two years ago. Last month, due to the safety and stability of his therapeutic caregiver and the immense trauma work by his counselor, he was able to confront his father and tell the court what occurred to hold the abuser accountable. During his court testimony, the youth was accompanied by the help of an emotional support police dog. The child's stated after the hearing, this was the "Best Day Ever".

The team is currently looking to fill one counselor position, while the total number of children in the program is 30. We newly licensed a two-parent home this month, with two more in the works. We are also gearing up for our quarterly in person foster parent training and appreciation meeting in May.

Our FFT/Reunification program is doing well, having received 23 referrals in March and an additional 10 in April, also having a successful story to tell. The family that we served, which was closed out in November 2023 and then had their yearly follow up call in November 2024, the mother then recontacted the counselor in March 2025 to share great news about her son that was in treatment. She reported that after challenging times, the youth is finally graduating from High School this coming May. In the past, the youth had a history of running away and delinquent behaviors during his teen years due to adverse childhood experiences. His mother has been dealing with several health issues herself, yet she has always been devoted to helping her children. She was very excited. Both the youth and mother wanted to share the great news with me. She is very grateful to Camelot for all of the help during the time we worked together.

The Pinellas County Child Protection Team (CPT) remained fully staffed. After receiving technical assistance from the Department of Health in February, several meetings were held with

community partners to discuss CPT transitioning from specialized interviews with some children to completing all interviews as recorded forensic interviews. These discussions are still being held, with the goal of starting this transition sometime in the summer. In April, the team participated in the Tampa General Hospital's Child Abuse Symposium. This six-hour training discussed topics such as childhood torture, human trafficking, and scene re-enactment in child abuse cases. CPT hosted, alongside Pinellas County Sheriff's Office, the fifth Pinellas County Child Abuse Committee (PCCAC) meeting. There was a great turnout of around 20 community partners at the meeting. The Team Coordinator, Krystal also led a tour and training at CPT for pre-service child protective investigators. As of March, for this current fiscal year, the team had seen 504 children. That was a big increase from the year before of 408 children seen. The team has almost doubled their medical evals and medical consultations for the year as well. The team is feeling the difference as they have been consistently busy these last two months.

In our Tampa STFC program, we had a new parent just complete Pressley Ridge. Her initial packet was submitted, and her home will have a recommended capacity of 2 STFC beds. Meanwhile, two new families are signed up for the next Pressley Ridge Training.

In our Tampa Foster Home recruitment and licensing program, the team continues to actively recruit, train, and license/relicense foster homes in Hillsborough County. For the period of March and April 2025, they successfully licensed three new homes, including a specialized teen home, which is particularly challenging to recruit due to the high needs of teens and a home that has the ability to accept a sibling group.

Two of Camelot's seasoned foster parents, Joanne Colon-Thaler and Katherine Melendez were interviewed and featured at the Children's Network of Hillsborough County Annual Gala, recognizing their long-term commitments and fostering teens & children in Hillsborough County.

In the meantime, our focus is to increase the number of licensed foster homes, with a focus on specialized homes for teens and children with high needs while enhancing the training programs to better prepare our foster parents for the challenges they may face.

In our Tampa Independent Living program, we are so fortunate to have truly a diverse fully staffed team offering varying special gifts and talents, skills and graduate level education, professional and personal life experience. We are excited to have Debra Hearn join our team from Clearwater, bring along her IL knowledge and experience.

We are happy to welcome Erika Pabon, our current BSW intern from USF, as she is completing her spring internship and preparing for graduation. Erika will be entering the MSW program immediately and has accepted a position on our team as Peer Specialist, which will make us fully staffed. As you know, DCF had required a number of contracts being put out to bid, and one of those was this IL contract. Our written response and proposal scored 289 out of 250 points for the written response, which led to our team being invited to take part in the oral presentation which is scheduled for May. It will be an "all hands-on deck" approach needed to help build a robust youth development program, expand network of financial supports and resources, and increase the efforts to enhance opportunities to support youth ages 13-23 if awarded this new contract.

Camelot has partnered with "What's Inside a Birthday Box/Celebrate Birthdays" to honor these special moments as youth are aging out of the foster care system and are not left feeling forgotten about. Foster youth AND Young Adults are gifted with a birthday box delivered directly to their living arrangements. Camelot Community Care is recognized as one of their valued community champions.

Special Kudos out to Success Coach Carnell Moore for mobilizing his personal connections, bringing opportunities to engage youth on his caseload in positive experiences. Carnell shares our concern about the challenges faced to help youth develop. Carnell recognizes the importance of caregivers and partners being involved in the process as they also share the responsibility of getting youth to become self-sufficient. Carnell really goes above and beyond providing access to opportunities for youth on his caseload and was able to coordinate a Kickback challenge offering youth interactions with non-foster care counterparts promoting personal wellness through team building and physical activity. A collaboration with Premier Players Sports and Dick's Sporting Goods hosted an inaugural annual kickball challenge.



In addition to that event, Carnell also coordinated a career exploration/industry life skills workshop hosted by Becky Jenkins of Mobley Homes. She is loaded with information and contacts, served on the local Home Builders Association's board for years and now serves on

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the state of Florida Home Builders Association Board of Directors. 14 teens/young adults were invited to this intimate event. Introducing youth and young adults to the various trades involved with home building and also connecting them to the professionals that may be able to mentor and prepare them for more networking and preparation around entering the field.

The past two months, the Hillsborough County Adoption Support Team focused on launching their 'Spring into Action' fundraising series, with the first event being a Respite Night.



The children that attended had ample therapeutic activities to participate in such as group icebreakers, sensory play, crafts, and music activities to help improve their social, emotional, cognitive, and motor skills. The parents were very eager to have their alone time and were very excited to tell the staff about what they did with their free time! In preparation for the respite event, the team went to the local Chick Fil A where they generously donated 25 sandwiches. Child Fil A is excited to partner with the team for future events! The second part of their fundraising series has been requesting donations and donors receive a t-shirt special designed by the team as a thank you gift. Several t-shirts have already gone out to members of the community in support of the team. The months were also busy with other community

events, including the Heart Gallery's adoptive parenting training, Junior League Spring Adoption Event and the Heart Gallery Panel Night.

Chelsea, the Program Director, never misses an opportunity to share information about services and answer any questions regarding Trauma Informed Parenting. The team continues to bring adoption awareness to the community and through these events, referrals continue to stream in for clinical services to pre and post adoptive families.



The Hillsborough County Case Management Team has spent the last two months "paying attention to detail." The focus has been to grow the team's awareness of the way they present a case, present in court, respond to emails, interact with our families/children and how they engage with community partners. In doing this, certain team members have stood out and been acknowledged for their superior work. Aleksandra Glynn, a seasoned Case Manager, received accolades from a foster parent with the Children Home Network. The foster parent reported, "Ally is <u>EASILY</u> the best care manager any of my kids has ever had. She is easy to get in touch with, gives answers, and finds resources. Helps foster relationships between bio and foster families and loves her kids and her families. I wish she could be cloned! She deserves all the best accolades. Truly the best." A newer Case Manager, Gabrielle Momplaisir received

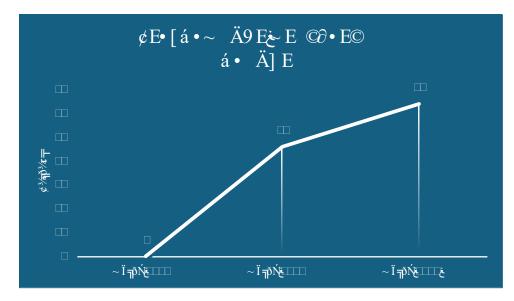
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glowing feedback from Judge Manning, stating that she was very proactive on one of her cases and it really impressed him. Additionally, Brittani Merrick, Supervisor of Team 4, received a 100% on an internal Supervision Audit! This audit reviews the month's case supervision for her team and ensures all statutory and quality requirements are met. Lastly, one of our Case Managers who just completed Preservice, Sharonda Desir, received kudos from a Child and Family Service Review from DCF. She conducted accurate assessments, developed an appropriate safety plan that was well monitored, and only received one follow-up task. These are the most intrusive reviews the team experiences and being brand new, Sharonda hit it out of the park! In order to streamline and bring attention to the needed data, new Program Director, Nicole, created a CMO Teams channel. Within the channel, all of the state, local and Camelot required data tracking can be found. This reduces the abundance of emails going back and forth within the team and streamlines it in one place. Nicole has also created a Case Management Work Group for general help within the Case Management team. In this Work Group, leadership will train on a variety of topics. There is also a new Work Group for referrals where Case Managers come and speak to leadership regarding referrals for cases; ensuring each case get exactly what is needed to drive permanency. Lastly, leadership attended the USF Job fair with our Lead Agency, CNHC to recruit some amazing Case Managers from USF's Social Work Program.

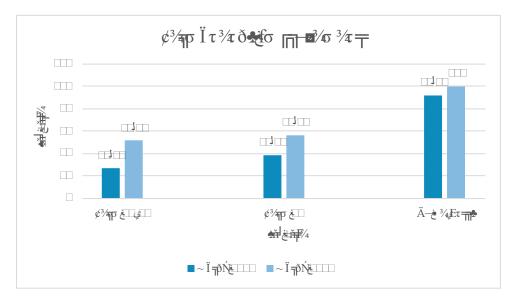


# Central Florida: Orange & Seminole

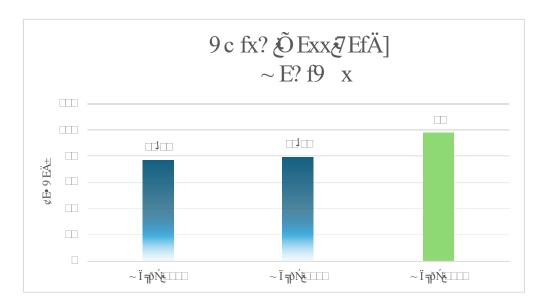
In Orange and Seminole County, we have been working to improve our measures and pulling the data to show our progress as we write our case management proposal for both counties. In the proposal, we showed a lot of improvements, such as our overall progress in meeting key indicators across fiscal years. Here are our Orange County highlights, in March 2023, we met 0% of the measures but by March 2025, we achieved 64%.

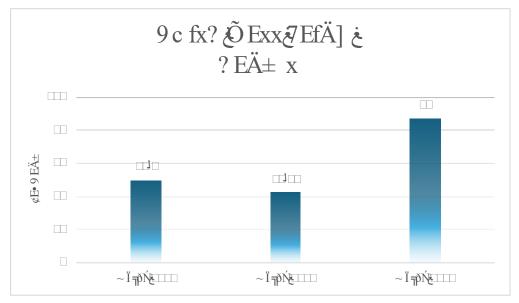


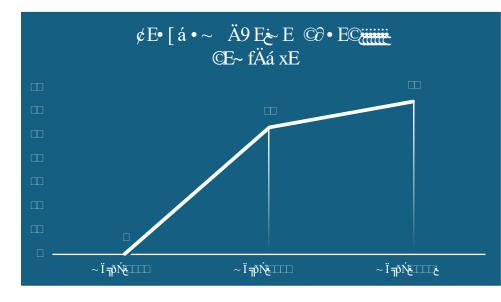
The Permanency Improvement chart highlights how children are not only achieving permanency but are remaining in those stable placements, with fewer re-entries into care.



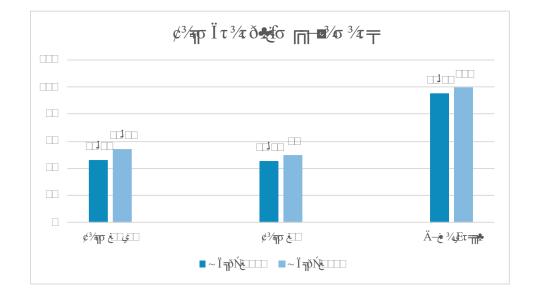
Additionally, the Child Well-Being: Medical and Dental charts indicate a substantial increase in timely medical and dental care for children. These improvements underscore Camelot's dedication to promoting the overall health and well-being of children in our care.

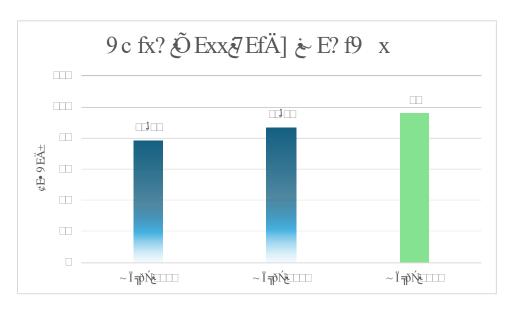


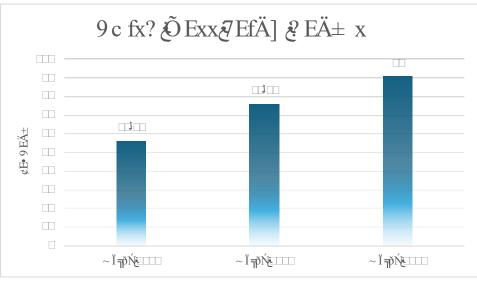




Here are the same statistics in those above categories for our Seminole County program.







The proposal is due in May and we should hear back after the oral presentation as to which county we are awarded to serve.

# Space Coast: Brevard

The Brevard Adoption Team continues to focus on raising awareness of adoption and the presence of Camelot Community Care in Brevard County. The team has reached out to many agencies via in-person drop-ins, emails and phone calls. They set up a table at the Friends of Children Super Hero 5k that was held on 4/26/2025 (pictured below) where the team was able to network with other agencies and make connections. One of those connections was with Bikers Against Child Abuse which resulted in a follow-up phone call to discuss how we can work together moving forward. Another connection that was made was with the Elks where they have offered to have the team come learn about what they can offer the community as well as giving us the opportunity to present the Adoption Support Program to their members.



On 4/28/2025, the team had a table at the Brevard Public Schools Elementary School Counselor Community Resource Fair (pictured below) and gave a short presentation to the attendees. Additionally, connections were made with 'Do It for Hunter,' a local suicide awareness prevention program. Many of the guidance counselors who attended the workshop took the team brochures and expressed their willingness to share the information with others. Additionally, the team plans on holding the next workgroup meeting on 5/21 and have recruited a local attorney and a retired guidance counselor to be a part of our group to share in the ongoing effort of raising adoption awareness. We hope to not only brainstorm on raising awareness, but also on fund raising ideas to assist in future recruitment activities. The Brevard County Adoptions team all attended and completed the Mandated Child Abuse Reporter training

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presented by Camelot Community Care. As of April, we have achieved 130.5 adoptions towards this year's goal of 134, putting us on track to exceed the goal prior to the fiscal year end.



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The Child Protection Team has been busy these last couple months with reviewing 2117 abuse reports with 100% compliance. The team completed 181 assessments: 28 Forensic Interviews, 76, Medical evaluations, 10 medical consultations, and 68 Specialized Interviews. 13 assessments were completed, passed the deadline due to the following reasons: no show, or families not being responsive and timely, waiting on additional medical records or waiting on additional referrals/assessments. The team was also busy attending a variety of community events to include:

- Participating in the "Walk in my Shoes" event with Lauren's Kids to raise awareness of childhood sexual abuse.
- Goodnight to Child Abuse event with St. Mary's Medical Center & NAT
- Provided new hire training for Department of Children & Families
- Participated in the Pinwheels in the Dinosaur Garden event at St. Mary's Medical Center
- Kara Faso provided Company-wide Training on Mandatory Reporting of Abuse & Neglect that was attended by over 200 employees

We hired a new case coordinator who will be attending Forensic interview training in June, and we continue to interview to hire another case coordinator and a medical assistant. and. Additionally, we are preparing for two upcoming program audits: VOCA and Victim Services (county contract).

In Therapeutic Foster Care, we have hired a new clinical director, Tamoya Bell who is scheduled to begin in May. Currently we are reviewing referrals to make clinical matches to place children in our open beds. We continue to need to grow our foster parent population and are participating in recruitment events to generate interest. A new therapeutic home was licensed on the treasure coast, and we have three other families that are identified as working towards therapeutic licensure (2 on the treasure coast/1 in Lauderdale).

In Foster Home Management, recruitment and placement are the primary focus of the program regionally. We have participated in the following recruitment/retention activities:

- Storybook Village
- Green Market in West Palm Beach
- Port St. Lucie Athletic League opening day fair
- Hanging flyers in community businesses
- Radio engagement in St. Lucie
- Asta Spring Fling
- Library fair on the Treasure Coast
- CCKids foster parent swim party
- ChildNet's foster parent month luncheon

We also in conjunction with the lead agency, CCKids, and other providers presented to the current Cayuga families, as Cayuga is leaving the area and the foster parents need to be picked up by another agency. There were 4 other agencies presenting for this recruitment, but we are hopeful that some families will choose Camelot as their next home.

We have identified a new area to recruit, in private schools. We are putting together a plan to connect with a number of them throughout the region. Camelot participated in the circuit wide recruitment & retention meeting held by CCKids and will be creating our new fiscal year's recruitment/retention plans for both CCKids and ChildNet. We currently are recruiting for our next pre-service training and have 13 families that we are vetting to attend class from the treasure coast.

Programmatically we eliminated one of the supervisor positions through the ChildNet contract and currently have one supervisor overseeing both Broward and Palm Beach FHM programs. We are also currently looking to hire a new licensing supervisor for the Treasure Coast program.

In our New Day program, currently the program's therapists are at full caseloads. The Clinical Director is out on FMLA and Amanda Capalbo is overseeing the program administratively while FFT, LLC is providing clinical support through weekly consultation. The program held a community service event last month around Suicide Awareness which was well attended. The program was monitored by our funder Children's Services Council and received a good report.

Independent Living: The program continues to be fiscally sound, and operations are consistent. Casi is interviewing for a new life coach as we had a Life Coach leave the organization in March. We are also looking at creating another Life Coach position with funding from our BBHC contract.

We were approached by CCKids on the Treasure Coast to be the sole provider of completing CBHAs. We are currently working on 49 assessments that have been referred. It is reported that the monthly average number of assessments would be between 25-35. We look forward to this opportunity as we also continue to write assessments in Palm Beach and Broward.

Heal Trauma Proposal: We responded to an RFP to provide Head Trauma services through the Children's Services Council of Broward. This is a program to create a Heal Trauma Team to provide families residing in central Broward County with assistance in connecting with needed resources as well as creating connections within their community. We were invited to participate in the oral presentation at the rater's committee and will find out the results mid-May.

We are currently participating in a BBHC/CSC Trauma Responsiveness Initiative as part of their Cohort 8 to continue to find opportunities to move the organization forward from being trauma informed to trauma responsive. A "Guide" team has been identified to include all levels of staff, and they are participating in required trainings as well as consultation.



# Southwest Florida: Port Charlotte, Ft. Myers & Naples

Dependency Judge Evans held a Future Fair in Port Charlotte where we had approximately 60+ kids in attendance. Country artist, Ira Dean, spoke on camera to the kids via video chat offering inspirational messages.

There were approximately 10-12 vendors from the Military, Colleges, and different trades. Peer mentors were also present to chat with the kids. There was gift card give aways with a "bingo game" for our kids to go to each vendor and earn stamps. Pizza, sandwiches, and drinks were served. Judge Evans is already trying to set up another future fair in Lee County for later in 2025.

Each year, our licensing team partners with Power of God Ministries for their Easter Egg Hunt. We ended up with 3 inquiries from that event of families wanting to become foster parents.

Our licensing team continues to heavily recruit in the circuit, and we just had another home license in April bringing the total for this fiscal year to 10 new licensed foster homes.

We are in the process our Foster Parent Appreciation that will be held May 18<sup>th</sup> at a local park for the families.

The Fort Myers office has had three strong months in a row of serving new families (70 in total) and referrals continue to come in strong now.

Out 4<sup>th</sup> annual Bags and Brews Adult Charity Cornhole Tournament will be June 14<sup>th</sup> at the Charlotte County Fairgrounds indoors the Expo Center.