



*Bringing Families Together
For A Bright Future.*

Board Report: Operations



Ohio

Day Treatment (DT) is located within a new school this year. Within the first month, we are currently at a total of 6 kids in the program. We have the capacity to have a total of 16 kids. We have active referrals that we are working on to increase our daily census. The team has also adjusted well to being in a new classroom and school setting this school year. We are looking at one vacant position amongst the team as Carlie, our long-standing therapist, has tendered her resignation. We are sad to see her go but are excited for her and all that she will accomplish in her new role. We are actively recruiting for this position at this time.

The Home and Community Based team (HCB) and Intensive Home-Based Therapy (IHBT) are already seeing an increase in referrals with the start of the 2025-2026 school year. The IHBT team has one vacant position, therapist. The team is currently managing two qualified mental health specialists and one therapist. The leadership team is currently working on increasing our referrals through collaborative engagement with the members of the Ohio Rise care coordinators team. The HCB team has moved through all remaining referrals that were on the waitlist going into summer. We are still looking to fill our Multidimensional Family Therapy (MDFT) position.



North Florida

We were so excited with our follow up for our potential Treatment Foster Care parents. After completing a home visit and orientation, one of the families began participation in Pressley Ridge classes. Unfortunately, as the process progressed, they decided not to pursue licensure at this time. While we are so disappointed, we will continue to recruit for a new Licensing Specialist and STFC foster parents to grow our program.

In August, we on-boarded a new therapist and we attended a back to school event, Jumpstart to Success, where we provided information about our Camelot Tallahassee services including

STFC and In-Home/Outpatient Counseling services. During the time we were there, two separate families approached our table to tell us they were currently involved in our IHC services. Both families talked about how much they loved their therapist and how much they have been helped by our services. A teenager in one of the families stated, "I wanted to know if I can request that one of your therapists get a raise or a promotion...Mr. Dom is the best!!!" One of the caregivers reported that she feels very supported by our program and feels that her family is better off because of it. Needless to say, although we were there to provide information to the community and talk about our services, it was a pleasant surprise to be able to hear this positive feedback!!

The Tallahassee adoption team has started the year with a BANG!! For this fiscal year, we've had 21 of our kiddos adopted, and that equates to 19.5 out of 85 credits towards our goal. It's early, but we're anticipating 8 more kids for National Adoption Day so far. That may change since we just got a few TPRs and some kids just came off of appeal, so look forward to more updates!

The Live Oak and Lake City office just ended their "Safety Summer" in which they safely closed out 40 kids between the two service sights! Great job to Casey and her team!!



North Central Florida

During this period, the Gainesville STFC program welcomed two new therapists, Roberta Pivoriute and Monica Roberts. Roberta transitioned smoothly from the FSPT program, bringing valuable experience in in-home services and familiarity with Carelogic. Monica, a former Camelot case manager, returned after pursuing a clinical social work path and gaining experience in mental health counseling. Her hiring helps address the challenge of long travel times for therapists, as she resides closer to rural areas like Live Oak and Lake City and is now maintaining a caseload in those communities.

To meet the growing demand for services, the program is actively recruiting a third full-time therapist. The clinical team successfully placed three new children during this period, including one child who was discharged to adoption by a therapeutic foster parent. By the end of August, the Gainesville office was serving 16 children, with a combined total of 29 across both Gainesville and Ocala.

Recruitment efforts in July and August led to one new home progressing toward licensure. Outreach through local libraries has increased community recognition and fostered connections with a local service organization that supports collaboration among children's agencies in Gainesville.

During this quarter, the Ocala STFC program made significant progress in reducing travel demands for therapists. Currently, only one therapist is traveling outside the Ocala area to serve a child, and that number is expected to drop to zero within the next couple of weeks. This improvement allows staff to focus more time on direct service delivery and family engagement. The clinical team successfully placed two new children and welcomed two additional children and their therapeutic home through a transfer from another Camelot location. Two children were discharged during this period, one transitioned to a traditional foster care setting, and another was adopted by their therapeutic foster parent. By the end of August, Ocala was serving 13 children, contributing to a combined census of 29 across the Ocala and Gainesville offices.

Recruitment and retention efforts have led to one home nearing licensure for therapeutic foster care. Outreach efforts, including library-based marketing, have helped build community connections and uncovered free resources for children and foster parents. These partnerships are strengthening local support systems and increasing visibility for the program.

Looking ahead, the Ocala and Gainesville teams will continue working to raise name recognition, deepen community relationships, and develop innovative strategies for recruiting new foster homes. A key focus will be increasing the number of therapeutic homes in centralized, accessible locations to further reduce travel burdens and enhance service delivery.

During this period, the FSPT team celebrated Roberta Pivoriute's three years of service as FSPT Coordinator while she pursued her Master's in Social Work. On July 20th, Roberta transitioned into a new role as an STFC Therapist in the Gainesville office under the direction of Clinical Director Janice Wynn. Her experience with in-home services and Carelogic made for a smooth transition. We also welcomed Sandy Boyett as the new FSPT Coordinator for Circuits 3 and 8. She is currently training under FSPT Director Donna Koncinsky, and the transition has been positive and enthusiastic, setting the stage for continued success.

From July 1st through August 31st, the program served 72 children, including 11 new admissions. Of the 11 discharges, 9 were successful, with one resulting in shelter placement and one general unsuccessful discharge. Two children were admitted to a Statewide Inpatient Psychiatric Program (SIPP), and two were discharged from SIPP. Notably, 69 of the 72 children served were successfully diverted from out-of-home care, achieving a 95% diversion rate—well above the contractual goal of 65%. This reflects the program's strong impact on stabilizing families and preventing higher levels of care.

Purchase of Services (POS) expenditures began slowly this fiscal year but supported key services such as equine therapy through the Marion Therapeutic Riding Program, summer camps, and a home camera monitoring system for a child discharged from residential care. Pending referrals include a gym membership, boxing club, and dance classes. POS funding continues to be essential in providing therapeutic services not covered by Medicaid or private insurance,

complementing clinical care from community providers and ensuring comprehensive support for families.



Clearwater & Tampa

During July and August, Camelot Community Care welcomed two children into therapeutic foster care, including one youth transitioning from a residential treatment facility. His move into a family setting marked a major step in his healing journey, and he has adjusted well, engaging positively with staff and peers. Efforts to keep a sibling group from South Florida together despite differing care needs reflect our commitment to preserving family bonds. We're also preparing for the intake of a teen into the home of a long-time foster parent whose children consistently go on to college or trade school.

Several children are now preparing for adoption, including a sibling set finding permanency with their foster parent and another child nearing discharge into a forever home. Others are building relationships with prospective adoptive families, supported by our counselors who help them process their experiences and prepare emotionally for the transition.

In response to changes at another agency, our licensing team has proactively engaged foster families seeking new partnerships. This outreach strengthens our network and expands our capacity to serve more children in need of therapeutic placements, while supporting program sustainability and innovation.

As we move into fall, our focus remains on expanding placement capacity, enhancing trauma-informed clinical services, growing our foster parent community, and launching therapeutic case management and High-Fidelity Wraparound services. Camelot remains committed to providing compassionate, high-quality care that promotes healing, stability, and long-term success for the children and families we serve

During July and August, the FRS FFT program continued to receive steady referrals from both the Lead Agency and Case Management Organizations, with 14 new referrals and 10 successful closures in July, followed by 16 referrals and 4 closures in August. Throughout this period, families actively engaged in the program received back-to-school bags and supplies, supporting 24 families in preparing their children for the new school year.

The team provided food and essential items to 13 families in July and 16 in August, ensuring basic needs were met while building trust and engagement. Feedback from families remains overwhelmingly positive, both through satisfaction surveys and follow-up contacts at 30 days, 6 months, and one-year post-completion.

Staff have continued to make strides in engaging resistant families, helping them recognize the value of the program and encouraging participation. However, the program is also navigating challenges, including the resignation of three staff members from a single team. This has impacted FFT-CW data and left one therapist without a consultation group. Temporary solutions are being explored, including integrating staff into other teams for weekly consultations. The resignations have also created a service gap in Pasco County, increasing travel and workload for staff based elsewhere. Despite these challenges, the team remains committed to growth and learning. Six staff members attended a Prevention Conference, gaining valuable insights into water safety, mental health skill-building, and family-centered practices—knowledge that will further strengthen service delivery in the months ahead.

During July and August 2025, the Pinellas County Child Protection Team (CPT) led a training for the Pinellas County Child Abuse Committee (PCCAC) on medical neglect. Additionally, the team presented on child sexual abuse during the Sexual Assault Response Team (SART) quarterly meeting. During this meeting, a detective advised they had been unaware of all the services CPT provided. A few weeks later, he called the team to refer a case and presented himself to observe a forensic interview. This is a great win for the team and shows the importance of community trainings. During PCCAC, CPT addressed recent barriers in communication between Johns Hopkins All Children's Hospital, CPT, and law enforcement, agreeing to an updated rapid response plan. CPT also led trainings for case management, to educate them on referring cases to CPT when necessary; these have been consistently scheduled for about a year now. CPT and the DCF Family Support Worker (FSW) team have been collaborating more closely than ever to assure medical records and provided to CPT for assessments and that all mandated cases get referred to the team. Since the new procedure began, the percentage of mandated cases not referred has decreased. In April it was at 55% referral rate, and for July it was at 69% referral rate. During July and August, the team saw an increase in hospital cases as well. CPT has been searching for a part-time Certified Nurse Assistant position, which has yet to be filled. In addition, the part-time Advanced Practice Registered Nurse position became vacant. Fortunately, a new hire is already in the onboarding process for this position. CPT leadership met with the new administration team for Department of Children and Families (DCF), and monthly meetings have been scheduled. Pinellas County DCF has been experiencing issues with staffing, thus Hillsborough and Pasco DCF have been assisting. This has created some new barriers in communication and CPT has seen several cases be left without assignment after their investigator resigned or was terminated. We are hopeful regular meetings with the new administration will assist in addressing this issue.

In July, the Tampa STFC program celebrated the adoption of one of our youth by his caregiver, marking a joyful milestone in his journey. In August, another youth, whose deepest wish was to find a forever home after experiencing multiple placements, was also adopted by his caregiver. These moments reflect the heart of our mission: creating lasting, loving connections for children

who have faced instability. Additionally, one youth was successfully reunified with his biological mother. Susan, one of our dedicated team members, worked closely with both mother and child to ensure a smooth transition and continuity of services. The program continues to grow, with several families expanding their child profiles to welcome older youth in response to current referral trends. The average age of youth referred to STFC is now 12, and our families are rising to meet this need with flexibility and compassion.

In July, the Tampa the Foster Care Management Program licensed three new homes, including one that supported the reunification of a sibling group of four with their mother after over a year in care. This milestone reflects the dedication of our foster families to healing and family restoration. In August, the Baker-Ditta family was nominated for recognition at the Summit for their outstanding efforts in supporting reunification and serving as a strong community partner. Two additional homes were licensed in August, one designated for teens and another for sibling placements, further expanding our capacity to meet diverse needs. One child transitioned from foster care to placement with his grandmother after years in care, marking another meaningful step toward permanency.

Alysiah, one of our team members, completed six re-licensures across July and August, demonstrating her commitment to maintaining high standards of care. One of our foster parents also took in a challenging step-down youth from a therapeutic home in June and has worked diligently to stabilize him throughout July and August. Her success in supporting this youth, where other traditional homes struggled, highlights the resilience and skill of our foster families.

Independent Living Services, Tampa Program, experienced notable growth over the summer, expanding outreach to younger populations while continuing to provide safe housing, mentorship, life skills development, and trauma-informed case management. These efforts support youth ages 13–23 in building independence and preparing for long-term success. Key initiatives included the launch of our first workshop for youth ages 13–15, a Summer Nights Social, and monthly “Meet the ILS Team” Zoom sessions. We served 450 youth during this period, with 80 young adults receiving housing support through rental assistance programs and partnerships, and 60 youth in Extended Foster Care supported supervised living arrangements.

Mentorship efforts advanced with our first mentor/volunteer mixer, generating 28 youth interest surveys now being digitized for future matching. Community engagement included participation in the Employment Pathways Expo with Madi’s Movement and presentations at the National Daniel Memorial Conference, highlighting youth voice and engagement strategies.

A standout participant, Matthew, transitioned from the juvenile justice system to barbering school with support from his ILS team. He is now preparing to launch a small business and provide free haircuts to youth as a form of mentorship and community service.

Looking ahead, we are finalizing the 2025–2026 ILS calendar, expanding life skills and leadership workshops, revising orientation to include expanded services, and exploring digital platforms for youth engagement. We are also identifying funding opportunities to support our Youth Empowerment Program and resume our national advocacy trip to Washington, D.C., while exploring ways to integrate coaching services from our Ft. Lauderdale program into Tampa's service model.

The Hillsborough Adoption Support Program was excited to welcome new fiscal year! The Program's Director is envisioning upcoming changes and improvements for the team and is identifying new fiscal year goals. The program has been busy preparing for new adoption support counselors joining the team, which is much needed based on the continuous growth and demand for services in Hillsborough County. The Program Director and Regional Director attended July's Florida Coalition for Children Conference in Orlando and was able to network with other agencies. The Program Director also attended the Heart Gallery of Tampa's Graduation/Panel Night for Adoptive Parents, providing insight and feedback regarding the adoption process and the importance of receiving sufficient services, like the Adoption Support Program! In August, the program began preparations for National Adoption Day this coming November, as well as another cycle of Adoption Competency Training that will be facilitated in September. Our program now officially has 3 MSW interns that will begin shadowing clinical sessions and co-facilitating support groups. Finally, perhaps the best news, one of our clinicians and the MSW intern that is assigned to the case was invited to the family's adoption finalization ceremony at the county courthouse in August!

The Hillsborough Case Management Team has been continuing our focus on Permanency and hiring/retention. For the first two months of the fiscal year, we have successfully reunified 10 children along with closing 10 others either in-home with their parents or with permanent guardianship with their current caregiver! The success of these 20 children is in part due to the initiation and continuation of revisiting training topics that include assessing families where they are and determining true safety issues. Additionally, projection meetings have been initiated with case managers, along with leadership where each case is reviewed on a bi-weekly basis for the purpose of driving permanency. The team also ended July with 79.59% of parents with the goal of reunification being engaged by their case manager face to face, which is an increase of 33.56% over the last six months! The staffing focus has allowed the team to have 5 case managers finishing up preservice training (3 passed their exams this week). The team has also been continually conducting interviews which has led to the onboarding of an additional 6 case managers, who will enter the upcoming preservice class in October. These 6 new staff members will be the second round of our newer initiative utilizing shadowing and internal training activities in order to create a baseline understanding of the agency and job prior to the initiation of the preservice class. Feedback from the first 5 that participated in this shadowing opportunity has largely been positive and we are excited for them to finish their classroom training! Currently,

there are only 4 vacant CM positions, and all other positions are filled. Finally, on 8/15 Supervisor Emily Schlosser and Quality Specialist Sabrina Feliciano were recognized at a luncheon by the Circuit 13 Judicial Staff, that included attendance by Tampa Mayor Jane Castor, for their outstanding work and partnership over the past year (photo below). Only 5 staff in the system of care were honored and the team was very excited to have 2 of our own recognized.



Central Florida: Orange, Osceola, Seminole & Brevard

We are currently in the midst of a major transition, as we were recently awarded the contract for all of Orange County (The area is divided between East and West). While Westside is facing a 50% vacancy rate, we are actively recruiting to ensure we bring on the right candidates to strengthen and support our team. Caseloads remain high, averaging about 38 children.

However, our leadership team is working closely with case managers to provide guidance and support during this period. Part of this, we are pleased to announce the promotion of Krystal Gould, formerly our Assistant Program Director in Seminole County, to Program Director for Orange County West, effective August 4, 2025.

Krystal is a seasoned and passionate social work professional with more than nine years of experience leading child welfare teams and programs across Florida. She holds a Master of Social Work from Barry University and has extensive expertise in trauma-informed care, systems navigation, and community-based service delivery. Throughout her career, Krystal has built a strong reputation as a steady, solutions-focused leader, trusted to guide teams through challenges, mentor staff, and drive program performance while ensuring children and families remain at the heart of the work. Her leadership background spans case management, quality assurance, and program supervision, always emphasizing the alignment of frontline practice with agency goals and compliance standards. We completely transition out of Seminole County in September.

The Adoptions Team of Central Florida area grew from serving Brevard County only to encompassing Orange, Osceola and Seminole Counties effective July 1, 2025. The transition went smoothly and all open positions, except for one, have been filled. There were 7 open positions to fill in total. Leadership has hit the ground running and has spent the last two months meeting with various partners (lead agency, CMO, Judges, GAL Program, etc.) in the tri-county area; to hear about their experiences in working with the adoptions units and to discuss ways we can ensure a strong working relationship moving forward. Outreach efforts have also been initiated in the tri-county area to build awareness of adoption through Camelot, as well as expand our pool of community families. As such, there has been an increased and positive response from the community. Additionally, DCF provided the FY 25-26 adoption target number, which is 406 adoptions between the four counties. The county specific targets were provided to each team and projections/planning have been initiated. Preparation has also started for our 2025 National Adoption Day celebrations. Each of the four counties has their own individual date, which will not only allow for shared resources, but will also allow for all of the team members/system partners to be able to attend each county's celebration. It was very important to leadership that each county felt equally worthy of their own celebration day. In an effort to increase adoption awareness and our adoptive family pool, a representative from the Family Match agency has partnered with our adoption recruiters to review available children who have not yet been matched to a family. Family Match maintains a database of approved adoptive families and has worked closely with these families in determining their strengths and preferences as it relates to their desire to adopt. The teams will be meeting with Family Match monthly to discuss any potential matches and hopefully decrease the number of children waiting.



Southeast Florida: Stuart, Treasure Coast, Palm Beach & Broward

The Child Protection Team has been busy the last quarter with reviewing 2791 abuse reports with 100% compliance. The team completed 298 assessments: 58 Forensic Interviews, 110, Medical evaluations, 14 medical consultations, and 104 Specialized Interviews. There were zero assessments that were completed past deadlines.

In August we promoted Katharine Muehlberg to the Team Coordinator position. Katharine has been with the CPT for the past 16 years and has been instrumental in training the new case coordinators in Forensic Interviewing as well as being mentored by the previous team coordinator around daily operations. We are excited to have her in this new role. Additionally, we have been busy interviewing candidates to fill the 4 case coordinator vacancies. We are pleased to report that we have hired 4 new Case Coordinators who are in the process of being onboarded. The team will currently be completely staffed at this time. We also welcomed back Dr. Phillip Colaizzo who previously worked as the medical director at the CPT. He along with Katharine and Dr. Rosenstein, our Medical Director, attended the CPT Statewide Conference in July.

In Therapeutic Foster Care, we continue to review referrals to make clinical matches to place children in our open beds. We continue to need to grow our foster parent inventory and are participating in recruitment events to generate interest. Currently we have a home study at DCF waiting for approval of a new home, Janus Richard, who lives on the Treasure Coast. There is also a family that is interested in transferring from another agency wanting to be licensed as therapeutic in Palm Beach. As part of our recruitment efforts, in July, our Clinical Director, Tamoya Bell, presented at a church where one of our families attends to recruit and educate the community.

We recently promoted Rhoda Cantor to the Foster Home Recruitment & Licensing Supervisor position in our Treasure Coast program. She has been with Camelot 12 years and brings a wealth of knowledge & passion. Samantha Holmes joined the team as our new licensing specialist and is currently attending certification class. We are still recruiting for a licensing specialist in the Palm Beach location and a Supervisor for Broward County. Recruitment and placement are the primary focus of the programs as we continue to participate in a variety of recruitment/retention activities.

Pressley Ridge Pre Service Class began on 8/14/25 and we have 12 families participating from the region: 6 in Palm Beach, 5 in Treasure Coast and 1 in Broward County.

New Day: Currently in our New Day program, the therapists are at full caseloads. The Clinical Director is out on FMLA and Amanda Capalbo is overseeing the program administratively while FFT, LLC is providing clinical support through weekly consultation.

The Independent Living program continues to be fiscally sound and operations are consistent. We hired a new life coach Rye'el Delgado who started recently as we continue to recruit for another Life Coach through funding from our BBHC contract. Casi and 3 Life Coaches attended the Daniel Memorial Conference on Independent Living in Orlando and Casi presented a workshop at the event.

We continue to participate in the BBHC/CSC Trauma Responsiveness Initiative as part of Cohort 8 to continue to find opportunities to move the organization forward from being trauma informed to trauma responsive. A "Guide" team has been identified to include all levels of staff and they are participating in required trainings as well as consultation. We recently had our site visit in July and the location was given a positive review. We continue to look for opportunities to make the space more trauma responsive and inviting. The "Guide Team" has taken the initiative to re-decorate areas of the office. The two part trauma trainings as part of this initiative were additionally offered to the entire company with the opportunity to participate.



Southwest Florida: Port Charlotte, Ft. Myers & Naples

As we continue to fundraise, our silent auction brought in over \$1000 that we will use to continue to recruit and support our foster homes. We have already licensed 1 new home this fiscal year and had a PRIDE graduation last week with 5 families in the class. The families were from several different counties in the area (2 Charlotte, 1 Collier, 1 Hendry, and 1 Lee). We are also already working on our annual Trunk or Treat which will take place in October, in the parking lot of our Port Charlotte office.

The Fort Myers office has had a very slow start of referring families into the program the past two months and at the same time had 2 staff resign. We have been able to fill one of the positions and are continuing to hire for the other vacancy. Due to these changes, the director is out in the field seeing families while having the new hire shadow her at the same time. We continue to work on the RFP for this program and have been through 2 negotiations so far, now we are patiently waiting a response from the lead agency.

Case Management in Charlotte had a significant loss when one of our supervisors (employed over 7 years) who was battling cancer passed away in August. This took an emotional hit on the office. We were all very thankful for EAP coming out to our building and helping us all process out feelings. Vacancies continue to be an issue in Charlotte, but the Labelle office has

stepped up and one supervisor and two case managers have come up to Charlotte to help in this time of need. Positions are posted and we are actively interviewing, hoping to have an offer to a supervisor sometime next week.

Despite all ongoing staffing issues, we are very proud of our performance measures and outcomes in case management. In July, both Camelot Port Charlotte and Camelot Collier/Hendry/Glades scored the highest in all of Camelot Case Management statewide with both areas having 11 out of the 15 measures in the green at 73%.

Also, in July the Director of Hendry/Glades/Collier put together a Breakfast and Team Building Morning at a local church who also catered the event for the staff to get together and have some team building and wellness exercises. This was very well received. This same director does a "Shout Out Friday" every Friday giving the opportunity for anyone on the team to give Kudos to another member of the team. These are always fun emails and a great way to end the busy week.